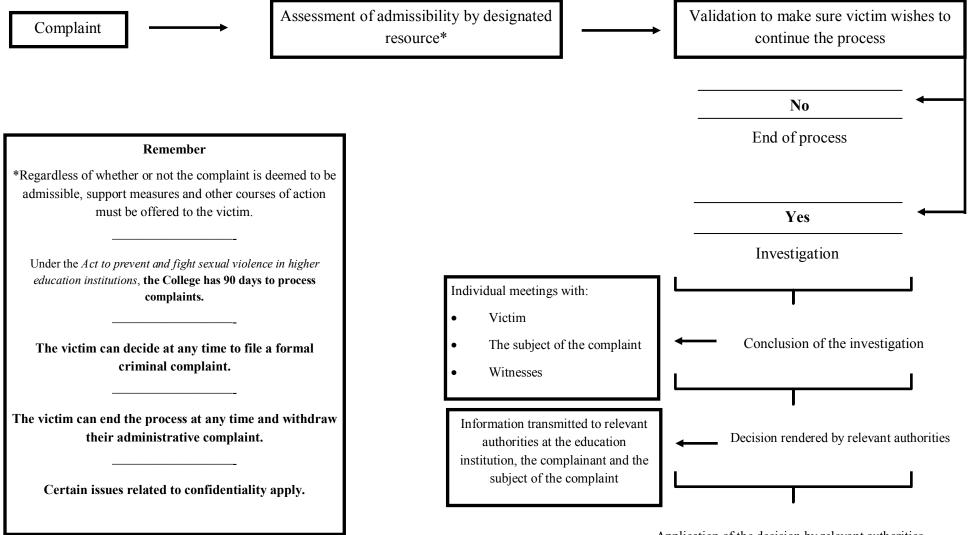
PROCESS FOR DEALING WITH AN ADMINISTRATIVE COMPLAINT

APPENDIX 2



Application of the decision by relevant authorities